SEP DIMEGLIO Technical Product Manager | GenAl Platforms, Internal Tools & Developer Experience

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Technical Product Manager scaling enterprise GenAl productivity tools that help teams work smarter. Built GPT-powered assistants, automated compliance, and optimized developer workflows for 500M+ users —driving 40% faster onboarding, 73% fewer defects, and 30% efficiency gains.

# **EXPERIENCE**

Microsoft | Aug 2018 - Present

# CoreAl + Accessibility Technical Program Manager | Jun 2023 – Present

- Cut compliance issues by 73% across 1,000+ services using automated testing and standardized APIs
- Elevated accessibility as a C-suite KPI via Power BI dashboards and OKRs, reducing reporting gaps by 25%
- Launched GPT-4 onboarding assistant for 15+ divisions via dynamic prompt tuning, cutting compliance time by 40% (2,500+ engineering hours/month saved) and reducing support tickets by 15%.

#### Accessibility Insights Product Manager | May 2021 – Jun 2023

- Grew DAUs 30% by embedding LLM-powered code suggestions into VS Code, cutting manual effort by 35%
- Reduced post-release defects by 27% through CI test automation and pre-development Figma validation
- Scaled VP-backed Accessibility Community to 2,000+ FTEs via monthly demos and mentorship.

## UX & Accessibility Developer Consultant | Aug 2019 – May 2021

- Built modular toolkits and code samples that drove a 35% lift in customer adoption of training offerings
- Created and led 15+ developer trainings that equipped 500+ engineers to improve compliance by 5%

## **Developer Audience Product Marketing Manager** | Aug 2018 – Aug 2019

- Launched Azure's Cloud Skills Challenge, engaging 200K+ learners and sustaining active use for 5+ years
- Achieved a 29% increase in new-career placements for underrepresented groups via upskilling programs

## Pace University | Adjunct Professor | 2017 – Present

Design and teach accessible dev courses to 500+ students, launching 50+ student-led nonprofit websites

#### NYC Design Factory | Innovation Coach | 2016 - Present

Co-founded innovation hub: Mentor 50+ teams, grew prototype adoption by 20%, and secured \$1M+ in funding

#### Disruptive Technologists | Board Member & Event Manager | 2019 – Present

Produced 5 annual tech events that grew attendance by 30%, engaging 2,500+ participants.

#### SKILLS

# **GENAI & PRODUCTIVITY:**

AI/LLM: Prompt engineering, GPT-4 fine-tuning, AI agents • Productivity Systems: Internal tools, CI/CD automation • Inclusive Tech: Accessibility (WCAG), Responsible AI, Axe, Accessibility Insights, WAVE, Component Libraries

#### **PRODUCT & PROGRAM STRATEGY:**

Product Strategy: A/B testing, user research, OKRs • Design & Data: Figma, SQL/Power BI (metrics-driven iteration), Adobe CC • Systems: API/DX, internal tools, GPT-4 fine-tuning, AI agents • Methods: Design sprints

#### **CROSS-FUNCTIONAL LEADERSHIP:**

Leadership: C-level alignment, change management (Al adoption) • Responsible Al: Compliance, content safety, privacy/security, ethics reviews • Execution: OKRs, 0-to-1 launches, risk mitigation • Communities: ERG leadership

#### **EDUCATION**

**Pace University |** Seidenberg School of Computer Science and Information Systems | 2013 – 2017 B.A. Computer Science (Valedictorian) | UX Design Minor